

## MMSO DENTAL INFORMATION SHEET

1. Patient's Name: _____	2. Pay Grade _____	3. Social Security No: _____	4. Birth date: _____	5. Date Filed: _____
6. Current Duty/Unit Address: _____ Command/Unit _____ UIC/ OPFAC _____ _____ Street Address _____ _____ City _____ State _____ Zip Code _____ _____ Duty/Unit phone number (with area code) _____		7. Patient's Home Address: _____ Street Address _____ _____ City _____ State _____ Zip Code _____ _____ Home phone number (with area code) _____		
8. Branch Of Service: USA _____ USN _____ USMC _____ USAF _____ * USAR _____ * USNR _____ * USMCR _____ * USAFR _____ Army NG (Active) _____ * Army NG (Inactive) _____ Air NG (Active) _____ * Air NG (Inactive) _____ Other _____ Please explain: _____ * If Reserve or Guard, Type of LOD: <input type="checkbox"/> ADMIN <input type="checkbox"/> INFORMAL <input type="checkbox"/> FORMAL * When treatment was received member (If NOT on Active Duty) was on: <input type="checkbox"/> IDT <input type="checkbox"/> ADT <input type="checkbox"/> AT <input type="checkbox"/> ADSW				
9. Type of Care: Emergency Care _____                    Routine _____                    Was treatment Pre-Authorized by MMSO? Yes _____ No _____ If Yes, Pre-Authorization number: _____				
10. Did an active duty Military Dental Clinic authorize the referral of this care?    Yes _____ No _____ If so, Name and location of referring active duty Dental Clinic: _____ (Requires a copy of the DD-2161 Referral for Civilian Medical Care form)				
11.                    Name of Civilian Dentist                    Treatment Date(s)                    Charges _____ _____				
12. Have bills been paid? Yes _____ No _____                    If yes: In full _____ In part _____ If yes, By whom: _____ If member paid, submit the itemized bill(s), a SF 1164 (Claim for Reimbursement for Expenditures on Official Business with the member's original signature), and proof of payment (front and back of canceled check, receipt, or itemized bill showing a zero balance).				
13. Signature of patient or the person who is authorizing the release of health care records related to this injury/illness to MMSO. Signature validates information provided and verifies dental treatment listed on claim form has been completed. _____ Signature of service member patient                    Date signed <b>OR</b> _____ Signature of Military Unit Representative                    Printed name                    Phone                    Date				

## MMSO DENTAL INFORMATION SHEET (Instructions)

1. **Purpose:** This information sheet is used by eligible members of the U.S. Navy, Army, Air Force, Marine Corps, Army and Air National Guard, including reservists (on active duty or in training) to request payment or reimbursement for **dental services** provided by a civilian healthcare provider. This form is not required for, or to be sent with, a pre-authorization request.
2. **Who fills out the sheet:** Patients are responsible for completing the MMSO Dental Information Sheet. For assistance, contact your military unit medical representative (MEDREP). If the patient or MEDREP needs further assistance, contact MMSO's Customer Service Department at **DSN 792-3950**, or call toll free at **1-888-647-6676**. For a copy of this sheet visit our website at <http://mms0.med.navy.mil>
3. **What information must be provided?** Answer each item. An incomplete information sheet will cause delays in processing and payment of your bill. If the information requested does not apply, indicate N/A (not applicable).
4. **Who must sign the MMSO Dental Information Sheet?** The patient **or** authorized person representing the service member's military unit (medical representative, health benefit advisor, or other person designated by the military unit commander). The signature validates the MMSO Dental Information Sheet, and for payment purposes certifies dental treatment listed on the claim form has been completed.

## INSTRUCTIONS FOR FILING DENTAL CLAIMS

1. **When to file:** Submit claims immediately after treatment. Claims returned to the unit or member for additional information must be submitted within 45 days or they will be closed. Closed claims may be reopened for reconsideration on a case-by-case basis. **Failure to provide information needed to process the claim will result in the service member becoming personally responsible for paying the cost of treatment. Further delay could even affect the member's credit rating.**
2. **What documents must you provide?** Send the original MMSO Dental Information Sheet and itemized bills. American Dental Association (ADA) Standard Claim Form or similar format is preferred. (Balance due statements or accounting ledgers are not acceptable.) All bills submitted must contain (at a minimum):
  - a. Provider's name, address, and provider's tax identification number
  - b. Patient's name, address, social security number, and date of birth
  - c. Date services or supplies were provided
  - d. Tooth number (if applicable)
  - e. ADA procedure code and description of each service or supply
  - f. Itemized charge for each service or supply.
3. **How can a member be reimbursed (SF 1164)?** If payment was made directly to the Healthcare provider by the patient or representative, the patient must submit a Claim for Reimbursement for Expenditures on Official Business (SF 1164). Include the itemized bill and proof of payment (front and back of canceled check, receipt, or itemized bill showing a zero balance). Member's original signature must be in block 10 of the SF 1164 form.
4. **Where to file the claim:** Submit completed MMSO Dental Information Sheet with itemized bills and any supporting documentation to:

**OFFICER IN CHARGE  
MILITARY MEDICAL SUPPORT OFFICE (MMSO)  
ATTN: DENTAL CLAIMS  
PO BOX 886999  
GREAT LAKES, IL 60088-6999**

### Privacy Act Statement

Sections 6201, 6202, and 6203 of Title 10 to U.S. Code authorized collection of this information. The purpose of this information is to evaluate eligibility for civilian health benefit and to issue payment upon verification of eligibility. The MMSO uses the information to process health care claims for payment; for review of claims related to possible third party liability cases and initiation of recovery actions; for referral to professional review organizations to control and review providers dental care; for disclosure to third party contacts without the consent of the individual, to respond to inquiries from congressional offices made at the request of the covered individual; and for medical boards. Information must be provided if you expect to have the claim paid by the Government. Failure to provide information will result in denial or delay in payment of the claim.